



Livermore-Amador Valley Water Management Agency

RFQ 001 Addendum

February 26, 2026

- 1) Can LAVWMA provide an inventory of digital assets in scope, including:
 - a. Total number of public-facing webpages?
 - b. Total number of PDFs or downloadable

Ans. LAVWMA has <200 pages, files and images. The ADA widget is the only web application item on the website.

- 2) Does LAVWMA expect a formal attestation letter certifying full legal compliance, or documentation demonstrating conformance based on testing at a point in time?
 - a. Generally a vendor cannot certify ADA compliance in a blanket manner as ADA compliance is an ongoing obligation.

Ans. LAVWMA expects a formal attestation letter certifying full legal compliance. The vendor is required to look at the website on a monthly basis and provide staff with a score. The vendor will also be required to run an ADA compliance score on our website and 1) if LAVWMA is above the minimum threshold, provide whether LAVWMA is or not ADA compliant, 2) if we are not compliant the consultant provide a to-do list of what can be fixed in order to get it above the minimum threshold target 100%, and 3) provide an Accessibility Statement to be posted on the LAVWMA website.

- 3) Is the “Certification of Performance” intended to confirm that testing was performed, or that the website is fully compliant?

Ans. LAVWMA staff is looking for testing to be performed monthly and whether we are above or below the minimum threshold

- 4) For the “Final Compliance Certification,” is LAVWMA expecting:
 - a. A WCAG conformance statement, or
 - b. A broader legal compliance guarantee?



Ans. A WCAG conformance statement is preferred.

5) Is there a specific format required for AB 434 compliance reporting?

Ans. No

- 6) Is LAVWMA requiring the implementation of an accessibility overlay/widget?
- If so, is the expectation that the widget serves as a supplement to remediation, or as the primary remediation tool?
 - Is LAVWMA open to alternatives if the vendor recommends against overlay-based approaches in favor of direct code remediation?

Ans. As LAVWMA currently has an accessibility widget installed on its site, a supplemental overlay would be considered, as well as an alternative recommendations welcomed, but LAVWMA staff would need to evaluate those ideas presented.

7) The RFQ lists “Screen reader and keyboard navigation” as deliverables. Is this referencing validation of compatibility with assistive technologies (e.g., JAWS, NVDA), or is LAVWMA expecting the provision of software/tools?

Ans. LAVWMA has a screen reader and keyboard navigation in place and will not require these features as deliverables, but will require code improvements to the currently installed feature for greater efficiency.

8) Does LAVWMA expect daily automated scanning only, or daily manual review?

Ans. Automated scanning.

9) Is the expectation for ongoing monitoring beyond initial remediation, or limited to the project duration?

Ans. Limited to project duration.

10) How long is the anticipated contract term for monitoring and reporting services?



Ans. A maximum support of (3) three years.

11) What level of litigation support is anticipated (e.g., documentation preparation, expert affidavit, deposition support)?

Ans. The vendor is required to provide Indemnification of up to \$10,000, as well as defend LAVWMA in court as it pertains to ADA compliant litigation matters.

12) What are LAVWMA's expectations related to a Service Level Agreement for this work?

a. What aspects of the scope are expected to be included in a SLA?

Ans. LAVWMA staff will expect ADA monthly scanning, defined conformance levels, recurring compliance audit, remediation schedule for accessibility issues and indemnification for non-compliance, as well as providing the Accessibility Statement.

13) Will LAVWMA's internal team perform code updates under vendor guidance, or is the vendor expected to directly modify website code?

Ans. The vendor would directly work with LAVWMA staff and web developer Computer Courage to coordinate the updates that computer Courage would address per the guidance of the awarded vendor.

14) Can LAVWMA clarify what is meant by "Automatic Google Analytics integration" in relation to accessibility services?

Ans. LAVWMA currently has this system installed and will no longer need assistance with this project.

15) Can LAVWMA clarify the anticipated timeline for completion of:

- a. Initial audit
- b. Remediation
- c. Final compliance validation/certification?

Ans. Completion is due by October 15, 2026.



- 16) Whether LAVWMA currently maintains an active SiteImprove (or similar accessibility monitoring) license?
a. If not, whether the Agency would be open to either procuring its own monitoring license or leveraging a vendor-managed license for ongoing accessibility monitoring and reporting?

Ans. No

- 17) Whether there is a designated internal accessibility lead or ADA coordinator who will serve as the primary point of contact during the project and for long-term compliance governance?

Ans. General Manager, Levi Fuller and Administrative Assistant, Sheree Davis

- 18) Is there an allocated or estimated budget range for this project?

Ans. The project has been allocated a budget of \$7500.00

- 19) Is there a current or previous vendor providing ADA compliance or website accessibility services for LAVWMA? If so, could you please share the scope of their engagement and the reason for rebidding?

Ans. Computer Courage is LAVWMA current web developer, which provides as needed website maintenance

- 20) Will this be a single-vendor award? Additionally, could you please confirm the anticipated contract term (e.g., one-time project, one-year agreement, multi-year engagement with renewal options)?

Ans. This will be a single vendor award. One year with an option for up to two one-year extensions.

- 21) Does LAVWMA require resumes of key personnel to be included in the submission?
If so, are there any specific qualifications or certifications preferred for the proposed project team?

Ans. No resumes are required, but rather a list of similar projects your company



has worked on is preferred. References would be helpful.

22) **Website Platform (CMS)**

Could you please confirm:

- The current Content Management System (CMS) used for the website
- Whether the site is custom-developed or template-based
- Hosting environment (e.g., on-premise or cloud-based)
- Any third-party integrations that may impact accessibility remediation
- Vendor is expected to directly implement all remediation changes within the existing CMS environment, or provide guidance and support while LAVWMA staff performs implementation?

Ans. LAVWMA has a custom-designed WordPress website. It's hosted on a service called WP Engine. Computer Courage is the web developer for LAVWMA. The vendor is expected to directly implement all remediation changes within the existing CMS environment.

23) Can the City clarify its expectations for manual testing (e.g., testing with screen readers like JAWS/NVDA across key user flows) and how it will score bidders' approaches (e.g., hybrid manual-automated vs automated-only)?

Ans. LAVWMA would like monthly automated testing of compliance where LAVWMA staff can view compliance level and take mitigation efforts necessary to improve compliance.

24) Is there a target completion date for full WCAG 2.2 Level AA compliance beyond the submission deadline of March 6, 2026?

Ans. Completion by October 15, 2026

25) Does LAVWMA require third-party certification, or will vendor-issued certification be sufficient?

Ans. Vendor issued is sufficient